

BUFFALO PO - BFL-WEST SENECA BR - LDC 48 EARNED WORKHOURS				
WORKLOAD ELEMENT	SOURCE	BENCH VALUE	CSV FACTORS INCLUDES STB	BENCHMARK MINS / DAY
2ND NOTICES DLVS	DELIVERIES	19157	1.9305 minutes per 1000 Deliveries	36.98
APC MAINTENANCE	# PER MACHINE	1	4.8281 per machine	4.83
AVG MAILINGS PER	# PER	0.00	Mailings * 12 Mth * 27.5850 min / 302	0.00
BOX ACCOUNTABLE MAIL	ROUTES 1 per 500	1.20	5.7933 minutes per route	6.95
CALLER SERVICE (PAID)	AVG DAY	7	Callers *1.2124 minutes	8.49
CANCEL MAIL	ACTUAL MINUTES	0	Actual + (STB Factor 0.0729)	0.00
CARRIER ACCOUNTABLES	ROUTES	41	5.7933 minutes per route	237.53
CFS MAINTENANCE	DELIVERIES	19157	0.5793 minutes per 500 Deliveries	22.20
COLLECTIONS	ACTUAL	10	Actual + (STB Factor 0.0729)	10.73
DISPATCH DLVS	DELIVERIES	19157	5.7933 minutes per 1000 possible	110.98
EXPRESS MAIL DELIVERY	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
EXPRESS/PRIORITY SCANS	# OF SCANS	250	0.1352 min for each of the 1st 200 + 0.1352 min each > 200	33.80
FIRM HOLDOUT	AVG DAY	13	Firm Holdouts *1.2060 minutes	15.68
FLEX TIME	APPROV MIN.	0.00	Actual Authorized Other Time	0.00
GENERAL CLERK	OFFICE LEVEL	0.00	Lead Finance Level 22,24 or 26 *(STB Factor 0.0729)	0.00
NIXIE/UBBM	DELIVERIES	19157	4.8281 minutes per 500 Deliveries	184.98
OFFSITE TRAVEL/ADMIN	ACTUAL MINUTES	0.00	Actual + (STB Factor 0.0729)	0.00
OPN &CLS SUPPLIES &SVCS	# OF OFFICES	1.0	12.07 minutes per office	12.07
P.O. BOX MAINT	BOXES-RENTED	601	Rented boxes *1.9305 min / 302	3.84
POST OFFICE BOXES	RENTED	601	Not Applicable	
PREMIUM FOWARDING SVC	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
ROUTES CDS	DELIVERIES	0	Not Applicable	
ROUTES CITY	DELIVERIES	18556	Not Applicable	
ROUTES RURAL	DELIVERIES	0	Not Applicable	
TELEPHONE	DELIVERIES	19157	2.8968 minutes per 1000 Deliveries	55.49
VALIDATE 1412 'S	POS	3.61	5.7933 minutes per 1412	20.93
VERIFY DEPOSIT/TRANSMIT	# OF OFFICES	1	33.1650 minutes per Office	33.17
<i>Period 01/09/2010 - 01/07/2011 (302 Data Days)</i>			TOTAL EARNED MINUTES P/DAY	798.64
<i>Report date 01/11/2011</i>			TOTAL LDC48 EARNED HOURS	4019.83
Bold Lettering = District Level Editable Workload Elements				