

Five-Day Delivery Board of Governors Briefing

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Today's agenda

- Ensuring a viable Postal Service
- Proposed operational changes
- Customer input
- Cost savings
- Moving forward
- Five-Day Delivery website



Ensuring a Viable Postal Service

- Pursuing opportunities in seven critical areas
- Delivery frequency offers significant cost opportunity
- Status of five-day delivery
 - Requesting an advisory opinion from PRC
 - Seeking legislative change



Stakeholder input

- Outreach
- Market research
- Common concerns
- Refined plan using stakeholder input
- Revised plan shared with stakeholders



Five-day proposed operations plan

- Post Offices open Saturday, P.O. Box delivery remains
- No street delivery or collections except Express Mail — on Saturday
- Will accept, process Express Mail from Post Offices and collection boxes on Saturday
- No outgoing mail processed except Express Mail
- Mail accepted at Post Offices Saturday processed Monday



Five-day proposed operations plan

- Process incoming mail Monday-Sunday
- Continue mail transportation between plants and network distribution centers
- P.O. Box-addressed remittance mail available seven days a week
- Continue to accept bulk mail and dropshipments at open facilities



USPS cost savings analysis

FY 2009 full-up cost savings (in billions)	
Total savings	\$3.3
Impact on contribution	(\$0.2)
Net savings	\$3.1





Envisioning America's Future Postal Service

Fast Facts & FAQs

5-Day at a Glance

Five-Day Delivery

In an increasingly digital world, the mailing habits and preferences of most Americans are changing - put simply, people are using the mail differently than they used to, and they are using it less often. Indeed, over the next ten years, the total amount of mail delivered is expected to drop steadily.

One of the ways that the United States Postal Service can adapt to lower volumes of mail delivered each year is to reduce the frequency of delivery. Specifically, the Postal Service is seeking the authority to transition to a Monday through Friday - or five-day - delivery schedule, which would include the following elements:

- · There would be no changes to current delivery and pick-up services Monday through
- All Saturday deliveries to street addresses, collections and pick-ups would cease, except for
- Post Offices that are currently open on Saturdays would remain open on Saturdays.
- Delivery to Post Office Boxes would continue on Saturdays.
- . Mail dropped off at Post Offices or in a collection box on Saturdays would be processed and cancelled on Monday.

At a time when the Postal Service is experiencing significant financial losses, and is projecting further declines in mail volumes, eliminating Saturday deliveries will save the Postal Service more than \$3 billion annually. These savings will help ensure that the Postal Service can continue to provide America with low-cost mailing products and services.

Gaining approval for a five-day delivery schedule would require a change in Federal law. The Postal Service is sharing information about its plans for such a transition to help household and business customers anticipate possible changes if Congressional approval is granted. These web pages contain some basic facts about the current status of Postal Service planning, guides for customers, and general information about a potential five-day delivery schedule.

Fast Fact

The volume of mail delivered by the Postal Service has dropped by more than the equivalent of one day of delivery, or by one sixth, over the past couple of years. Mail volume in 2007 was 212 billion pieces delivered, and it declined 16.4 percent by 2009 to 177.1 billion pieces delivered.